



SD-WAN

- Automatic Failover
- Link Aggregation
- Application Optimization
- Active-Active Failover
- Proactive Monitoring & Ticketing
- Cloud Based Routing
- Premise Based Routing
- Virtual IP



Network & Voice

DATA

- Internet Access
- Point 2 Points
- VPLS
- International Data
- ISP Aggregation
- MPLS, VPN

VOICE

- POTS
- SIP Trunking
- PRI
- UCaaS

ACCESS TYPES

- Fiber
- Fixed Wireless
- Coax
- DSL
- T1
- 3g/4g/5g



UC / Collaboration

- Hosted Voice
- Video Conferencing (Zoom, etc.)
- Instant Messaging
- File Share
- SMS, MMS
- Fax-to-Email
- Standalone Applications
- Application Integration
- Chat



Contact Center

- Analytics & Reporting
- Custom Dashboards
- CRM Integration
- Omni-channel
- IVR
- Call Recording
- Live Chat, Chat Bot
- Call Routing
- Outbound Dialer
- Workflow Management
- Performance Management
- Supervisor Alerts
- Video SMS



Cloud Compute

INFRASTRUCTURE

- Colocation
- Virtual Data Centers
- Public Cloud
- Private Cloud
- Hybrid Cloud
- Managed Cloud (Azure, AWS, IBM, etc.)
- Direct Connect

CONTINUITY

- Cloud Backup
- Cloud Storage
- Disaster Recovery
- Virtual Desktop, DaaS



Cybersecurity

IDENTIFY

- Virtual CISO
- Cyber Consulting
- Vulnerability Assess.
- Penetration Testing
- Compliance
- Phishing Simulation
- Awareness Training

PROTECT

- Managed Firewall
- Web Security
- Email Security
- Endpoint Protection
- Managed Cloud FW
- Data Protection
- Zero-Trust Framework
- Remote User VPN

- Patch Management
- Circuit Monitoring
- SIEM
- SASE
- VPN

DETECT

- Log Mgmt (SEIM)
- AI Machine Learning
- Intrusion Detection
- Intrusion Prevention
- SOC as a Service

RESPOND

- Incident Response
- Containment / Eradication / Restore



Managed Services

- Hosted Email
- Managed Wi-Fi
- Office 365 Licenses
- Security Chain of Custody
- Information Lifecycle Management
- Cloud Migration
- Office 365 Management
- Expense Management
- Helpdesk, IT Support
- Accounts Receivable Management
- Network Monitoring
- Trouble Ticketing
- Two-Factor Authentication (2FA)



Mobility & IoT

DATA & VOICE

- Wireless Voice
- 3G, 4G, 5G
- Handsets, Devices
- SIM Cards
- Wireless Backup and Failover
- Mobile Device Management

ANALYTICS

- Machine Learning, AI
- Thermal Imaging
- PPE & Occupancy Detection
- Environmental Monitoring